**How to make a call on the Polycom:**

1. Press “new call”
2. Dial 9 then the area code and 7-digit phone number
3. It should automatically ring
4. Press “end call” to hang up

**Call Script:**

Hi, may I speak to \_\_\_\_\_\_\_’s parent?

1. ***If wrong number:***  
   ***My apologies, thank you!***

*(After hanging up, update the database by indicating in the comment box that the current*  *number is incorrect, but do not delete the number)*

1. ***If correct number:***  
   ***I am \_\_\_\_\_\_\_, calling from the Language Development Lab at the University of Texas. Is this a good time to talk?***
   1. ***If parents are busy:***

That’s fine, would you like us to call you back at a better time, or email you?

*(If parent prefers email, proceed to send them the recruitment email. If parents prefer a*

*call back, get date and time for a call back. Assign the call back to an RA who will be in*  *the lab at that time, and send them an email. Leave parents’ information on the memo*  *board)*

* 1. ***If parents are available to talk:***

We are currently recruiting children for one of our ongoing studies, the Social Biases Study. We would like to invite you and your child to participate in a study exploring how children age 7 to 9 years old decide how different speakers might look like. This study takes place in-person at the Children’s Research Center. The study takes no more than 15-20 minutes to complete. Does this sound like something you are interested in having your child participate in?

1. ***If yes:***

*(Proceed to schedule a session with parents and ask for correct email address to send details/directions etc.)*

1. ***If no:***

Thank you for your time! Would you like to still remain in our database, or

would you like me to remove you from our database so that other labs will not contact you regarding future studies?

*(Update database accordingly after)*

**Voice Mail Script:**

Hi, this message is for \_\_\_\_\_\_’s parent. This is [RA’s name], I am a research assistant for the Children’s Research Center at the University of Texas. I was calling to see if you would be interested in having your child participate in the Social Biases Study, a study exploring how children age 7 to 9 years old decide how different speakers might look like. This study takes place at the Children’s Research Center (CRC) on the University of Texas campus and requires a one time 15-20 minute visit. If you would like to receive more information about the study, please contact (512) 571-3236 or email us at socbias@utexas.edu. If you are deciding to contact us by phone, please let the receiver know that you are looking for the Social Biases Study. If you are directed to our voicemail, please leave your child’s name, birthday and age, and mention the Social Biases Study on your private voicemail and we will call you back as soon as possible. If we have reached the wrong number or if you are not interested in participating, please also call us and let us know. Thank you!